

## Epygi and Acf2i Deliver a Phone System Network for Employees on the Go

JBY Création, a French designer and manufacturer of residential curtains and drapes serving global markets, employees more than 30 employees in Gardanne, France, and Belgium. Acf2i, an Epygi certified VAR located in the south of France, was tasked with finding a modern VoIP system with advanced features that will allow the company to save in their communications costs, give them the ability to have their locations integrated in one system with room to grow in the future and at a cost that would be less than using traditional telecom gear.

Acf2i proposed and deployed an Epygi Quadro2X IP PBX configured with dual English-French Auto Attendant for handling incoming calls. The Quadro2X allows JBY Création the ability to have multiple simultaneous calls with only one dedicated ADSL link, which is provided by Acf2i, resulting in lower call costs and eliminated some PSTN lines. The employees of JBY Création were pleased with the excellent quality of the calls managed by the Quadro2X.

For sales people who spend most of their time on the road, the Epygi QCM softphones was a perfect solution, allowing each of sales people to now have their own remote extension. Calls from the QCM go through the Quadro2X housed in the main office, thus saving on calls as they do not use their cell phones to call the office. JBY Création also uses the Quadro Unified Fax function, which captures incoming faxes and places them in a voicemail inbox which can be forwarded to email. Thus, each sales person has their own virtual fax number and can receive an email with the fax as an attachment even when they are in a customer's office.

With the call-back feature, sales people instruct the Quadro to call them back on their cell phones when they are away from the office, and then allow them to place calls to their customers as if they at their office phone dialing. This feature is not only convenient for the sales people,

but saves JBY Création a lot of money on their roaming cell phone bills.

Acf2i supports and manages JBY Création's Quadro2X as a service and uses Epygi's Quadro Configuration Console tool (QCC), which is provided to Epygi channels free of charge, to access the units remotely. With QCC, Acf2i has a global view and the ability to manage all its deployed Quadro IP PBXs. This powerful tool also allows Acf2i to act rapidly when configuration changes are needed.

Acf2i is an Epygi certified knowledge resource, integrator and reseller located in Marseille, France. To learn more information about Acf2i, please visit their website at [www.acf2i.com](http://www.acf2i.com). Epygi sells the Quadro product line in France through its distributors Voiceway, [www.voiceway.fr](http://www.voiceway.fr), and HL2D, [www.hl2d.com](http://www.hl2d.com), both located near Paris, France.

### About Epygi

Reliable, secure, and easy to install and use, the Quadro range of IP PBXs, VoIP gateways and cost-saving conference servers offer users outstanding benefits and an unparalleled range of features at very economic prices. The state-of-the-art equipment gives superior sound quality and a quick return on investment because of its low maintenance cost.

Epygi Technologies, Ltd. a private US company, was founded in 2000 and has its headquarters in Texas. It designs and manufactures its market-leading products using its own IP PBX call manager software based on standard SIP technology. Through its network of respected dealers in over 40 countries, Epygi provides converged telecom solutions to organizations around the world.

Please contact Warren Sonnen, director of marketing, at 972.692.1166 or <http://www.epygi.com> for more information about this partnership.

