



Epygi Technologies Helps Non-Profit Organization Provide Drug Prevention Programs by Reducing Costs and Increasing Productivity

To Address Fiscal Prudence, Centros de Integración Juvenil (CIJ) choose Epygi's Easy-to-Use, Cost-Effective Solutions for Critical Communications Services and Excellent Customer Service

Founded in 1969, Centros de Integración Juvenil (CIJ) is a non-profit organization dedicated to the prevention, treatment, rehabilitation and scientific investigation of drug consumption in Mexico.

CIJ's Telecommunication Needs

CIJ has a national service network of 110 centers as follows:

- Ninety eight centers that provide outpatient consultation and treatment located in high risk areas of drug consumption in the entire country.
- Ten centers for in-home treatment in: Baja, California; Chiapas, Mexico; Mexico City, Mexico; Guerrero, Mexico; Nuevo León, Mexico; Sinaloa, Mexico; Zacatecas, Mexico; and two locations in Jalisco, Mexico.
- Two heroin treatment clinics located in Baja, California, and Chihuahua, Mexico.

With over 1,300 mental health professionals, who are supported by more than 6,000 volunteers, CIJ is able to serve over 3.5 million

people annually in preventive programs as well as treat 70,000 patients and their families.

There are five central office buildings of which only two of them had a voice and data infrastructure. The other three and all other locations only had local analog telephone lines and Internet access via ADSL or dial-up.

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- Central administration and better use of the IT resources
- Allow for remote technical support
- Use IP for voice and data communications
- IT security
- Use of E-learning, video and conferencing capabilities
- Access to Internet and telephone services
- Economies of scale

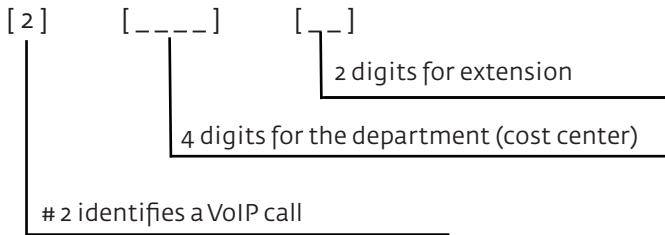
Additionally, the Red Informatica Nacional de CIJ (RedCIJ) will take advantage of the Epygi product, which will enhance the existing technologies of the organization. The following were the system requirements:

Function	Qty	Location	Type	Internet	BW	Trunks
Central Offices	1	Calle Aguascalientes, Mexico City	Central	Dedicated	E1	150 digital extensions
	1	Calle Tlaxcala, Mexico City	Central	ADSL	2 Mb.	120 digital extensions
	3	Building in Mexico City	Remote	ADSL	1 Mb	Analog
Regional Offices	110	Distributed along the entire country	Remote	ADSL	1 Mb	Analog

All of the Quadros were installed by Cibernética y Electrónica, S.A. de C.V. in Mexico and distributed by Tekmart, Epygi's authorized distributor in Mexico.

The dial plan was derived from the existing structure, which include the number "2" to make calls via the Internet, a department (cost center) of four digits and two digits for the extension number. Before the Epygi deployment, CIJ used a nine number dialing plan to make calls via Telmex, a local carrier.

Presently, CIJ VoIP seven number dialing plan is as follows:



Epygi Technologies is the Best Fit

After much research and testing of different VoIP systems available, the technical department of CIJ concluded that the best solution that met their needs was the Epygi Quadro line, which provided the best quality, price, functionality and manufacture support.

The large scale implementation of the Quadros was done in two steps in 2007 and 2008 with the following procured in 2007:

- For the central locations, the QuadroE1/T1 Gateway was integrated with an E1 card for the existing NEC PBX.
- For the remote locations, twenty seven Quadro4X IP PBXs were purchased with another 75 Quadro4Xs to be installed on the second phase in 2008.

About CIJ

Juvenile Integration Centers (CIJ) is a non-profit civil association founded in 1969 and incorporated in the Secretariat of Health with the objective of addressing the issue of drug consumption among Mexican youth. Back then it was an incipient public health problem.

An organized community group led by Mrs Kena Moreno made an effort to counteract the increasing drug abuse and increase public awareness of this problem among the different social sectors. This pioneer and visionary work settled with the foundation of the Care Center for Young Drug Addicts. Later, this initiative united the efforts of diverse organisms, people (federal authorities among them) and the community in general.

CIJ have almost 40 years of experience in the field of drugs and carry out activities directed to the prevention, treatment, rehabilitation and scientific research on drug consumption in Mexico. Through the years, the institution has extended its structure, programs and services based on a shared commitment with the society and a renovated spirit day by day. More information about CIJ can be found on their website at www.cij.gob.mx.

About Tek-Mart

Tek-Mart was founded in 2004 and is based in Mexico City with offices in Monterrey and Puebla. It serves the Mexican and Central American market. The company focuses in convergence of voice, data and video. They represent Epygi and snom among other brands. You can visit their website at www.tek-mart.com.