

Release Note QuadroCS 3.1.10, Edition 1

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1 Introduction

This Release Note describes hardware and software requirements to use with the

QuadroCS software 3.1.10 Date: August 08, 2007

Additional enhancements, bug fixes and known issues incorporated in this software will be listed as known.

Date: August 16, 2007

2 Requirements

2.1 Hardware requirements

- The software can be used on all QuadroCS models.
- The model name is written on the back plate of the unit and the model number is on the bottom label.

2.2 Software requirements

- A software upgrade can be made from any beta version.
- The configuration will be lost if a software update is done from any version prior to SW 3.0.

3 New Features

The table below indicates a high-level list of new features that have been added beginning with the most recent QuadroCS release.

Release	New Features
3.1.10	
3.1.8	Lecture Mode
	Request to Speak
	Conference Reservation
	Conference System Messages upload/download
	Conference AGC Settings
	Custom AA
	User Rights Management
	Conference logo image file Upload (from loadlogo.cgi hidden page)
	A text file upload which will be shown on the conference progress page
	*22 "Get the state of recording" Feature code is added
3.0.9	Multi Language Support

4 Changed Features History

The following table provides a high-level list of new features that have been changed beginning with the most recent QuadroCS release.

Release	Changed Features
3.1.10	G.723 support removed
3.1.8	*2 "Get the number of participants in the conference" Feature code is changed to *21.
	Auto Attendant configuration is improved. Now it is possible to create and add custom scenario file and messages for Auto Attendant. Auto Attendant Edit page redesigned as an Auto Attendant wizard.
	Conference participant page have been redesigned. There are 3 different configurations for Registered Participants, New Participants and Handset Added Participants.
	Active / All calls count information appear in Conference Progress page. Active Participant Type control added to the same page. It is possible to Set Speaker/Set Listener active participants.
	Non-successful Calls tab added to Statistics page.
	"Backup & Automatically Download configuration" added in Conference Management.
	System Configuration Wizard is split to System Configuration Wizard and Internet Configuration Wizard.
3.0.9	The meaning of the conference ID is changed. In previous images the conference ID was equal to the SIP username. Now the conference ID is a numeric ID, which can be easily dialed from the Auto-Attendant. Additionally the SIP-username of the conference can be any valid SIP username including symbols like '+', '-' and others.
	The page - conference progress can always be open. It can be used to activate the conference. In previous software this page could only be opened for active conferences.

5 Fixed Issues

Issues fixed since version 3.1.8

No vertical and horizontal scrolling when viewing tables in Internet Explorer 7		11733
D:	Scenario: <ol style="list-style-type: none"> 1. Run the IE7 as a browser 2. Login to the QuadroCS as admin 3. Select a page with large table (Call Statistics for example). 	
C:	There is no way to scroll the large table neither vertically nor horizontally.	
It is impossible to upload the configuration in the Plain theme		10956
D:	Scenario: <ol style="list-style-type: none"> 1. Switch to the Plain theme from the System Configuration Wizard, 2. From the Configuration Management page, backup and download all config and voice data from, 3. Try to upload back the backed up configuration and the voice data. 	
C:	GUI crashes. Restart the QuadroCS to restore the GUI.	
After firmware upgrade QuadroCS 3.0.9->3.1.8, the STUN server parameters disappear		11415
D:	Scenario: <ol style="list-style-type: none"> 1. Upgrade from 3.0.9 to 3.1.8, 2. Go to the Conference Management - NAT Traversal Settings. 	
C:	The following fields are empty: Primary STUN server, Primary STUN Port, Secondary STUN server, Secondary STUN Port.	
GUI crashes after adding a large number of participants to the same Conference		11661
D:	Scenario: <ol style="list-style-type: none"> 1. Go to the Conference Settings and try to add a large number of participants. 	
C:	After adding more than 90 participants to the conference the GUI crashes.	
Impossible to make outgoing calls through Vonage		11704
D:	Scenario: <ol style="list-style-type: none"> 1. The call fails when the moderator of the active conference is trying to invite new users by dialing out through Vonage (*1+[routing pattern for calls through Vonage]). 	
C:	The call fails to go through Vonage and the error message is "Dialed number doesn't exist".	

6 Known Issues

- D: Description
 C: Consequences
 Fix: What to do to avoid the situation, or what to do in case the situation has occurred.

Incorrect handling of codec incompatibility		7459
D:	An error message should be received when calling through the QuadroCS Auto Attendant and then dialing to a conference that does not have a matching codec.	
C:	The caller will fall back to Auto Attendant and no error message will be played.	
Fix:	Update conference active codec list by additional Codecs.	
External recordings are not calculated in the conference reservation service		11371
D:	When using external storage (recording to a SIP address) for conference recording, it is considered as an extra dial out call on the QuadroCS in the 30 calls limitation range.	
C:	Example: If there are two recordings to SIP addresses on the QuadroCS, only 28 participants will be able to connect the conference, because those two external recordings occupy a room of 2 participants in the overall limitation of 30 calls.	
Fix:	Under investigation, will be fixed in future releases.	
Changing the Time zone will require a restart		7781
D:	Scenario: <ol style="list-style-type: none"> 1. Run the System Configuration Wizard and change the Time zone value in the "Regional Settings and Preferences" page. 	
C:	The new value will take effect only after restarting the system. Until that, services like e.g. Conference Schedule will work with old time zone settings.	
Fix:	Restart the system after changes in the time zone.	

7 Upgrading Instructions

7.1 General hints

- It is recommended to execute the update by downloading the software first to a PC located in the LAN side of the unit and perform the firmware update from the LAN side. This is to make sure that arising problems with the Internet connection do not affect the upgrade process.

7.2 Known issues when upgrading from 2.4 firmware

- The update from the 2.4 firmware will bring to the factory default settings of your QuadroCS. Your configuration will be lost! There will be no way to upload your old configuration later!

However, if you have a running and complex configuration which needs to be kept after upgrading the firmware, please contact EPYGI Technical Support before updating your QuadroCS. We shall help you to keep your old configuration by making it compatible to the new firmware.