



## Desktop Communication Console (DCC) - Epygi Software Solution for Presence Driven Heads-up Display:

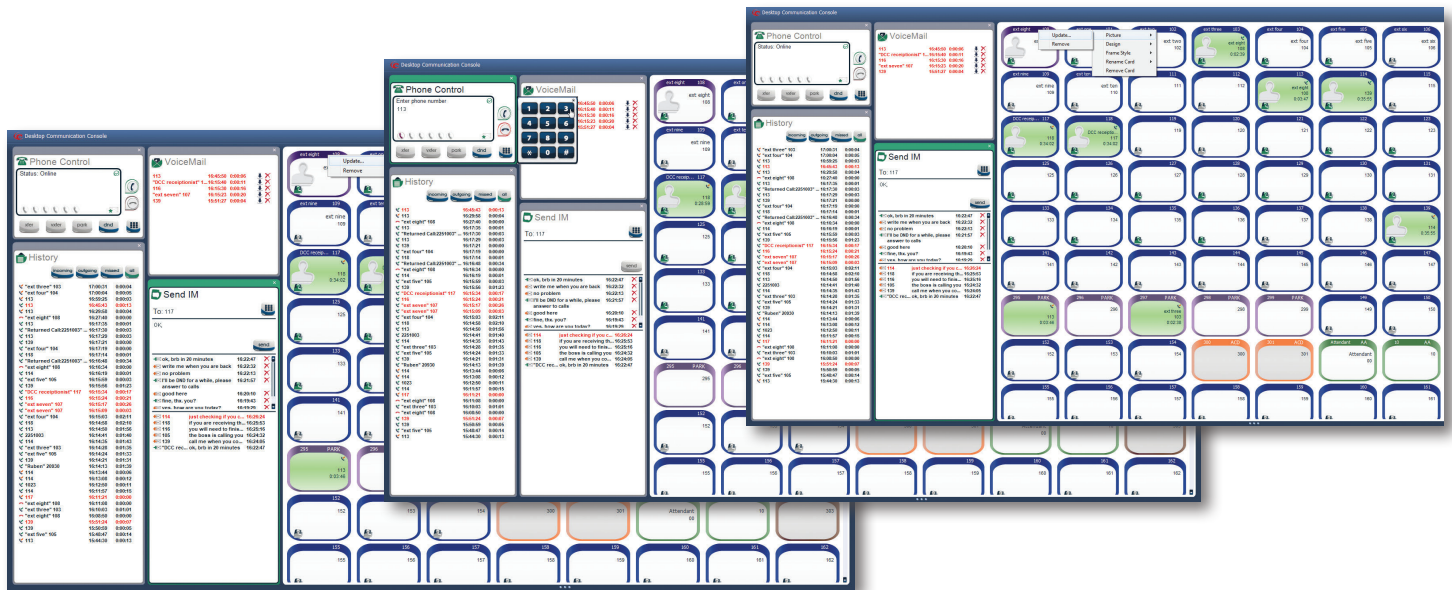
The Epygi Desktop Communication Console (DCC) is a personal computer software tool that adds presence to normal business operations. This application is the key to taking an existing Epygi PBX and adding an entirely new way of contacting people and managing day-to-day operations. Whether the user simply would prefer to control their desk phone from the computer or communicate to their coworkers via status updates or instant messaging chat, the DCC will be the main tool for communication. Users should look at DCC as an extension of the powerful features of the Epygi system and simplifying them into an intuitive interface allowing them to put these features to better use. Receptionists and administrative assistants will also greatly benefit from the application allowing them a bird's eye view of the entire office to quickly route phone calls to the appropriate user or department.

### Basic DCC License

The DCC is available in two versions but are almost identical in appearance. For normal office users, the basic license will allow most of the features that can be used on a normal phone directly from the DCC application. The total number of watched extensions will also be lower on the basic version versus the professional which is intended for the main answering position for the company like a receptionist.

### Professional DCC License

The professional version includes all the options found with the basic license plus a few additions. Features unique to the professional license include Call intercept, Barge-In, Silent Monitoring and Whisper. Most of the advanced features listed will require the one-time activation of the Barge-In activation key on the Epygi PBX which enables these features for the entire system. Also increased are the number of watched extensions that can be displayed at a single time. Most offices will only need a few of the professional licenses, and the majority of users will require the basic version.



## Other Tools Available

There are a number of other features that can be found on the DCC including a full Call history for the user's extensions. For fast calling, the DCC offers an Outlook and LDAP integration for directories and other quick dial lists. Visual voicemail to manage new voice messages and a speed dial list stored on the Epygi PBXs are other additional features part of the DCC basic package.

## Software Requirements

- Windows 10, Windows 8.1, Windows 7, Windows Vista or Windows XP
- Windows Server 2012R2, Windows Server 2012, Windows Server 2008 or Windows Server 2003

To use the Outlook Contacts in DCC, Microsoft Office Outlook 2007 and higher should be installed and properly configured.

**Note:** Depending on the version of used MS Outlook (32-bit or 64-bit) the appropriate setup file (x86.exe or x64.exe) should be selected when installing DCC.

PC HD Space Required: 20MB

Epygi IP PBX SW Releases: 5.3.10 and higher

## Maximum watched extensions per user's license key:

Epygi QX	Basic	Professional
QX20	6	32
QX50/QXISDN4+	6	50
QX200	20	200
QX500	20	300
QX2000	20	300
QX3000	20	300

Epygi Quadro	Basic	Professional
Quadro2x2/4L	6	30
Quadro4Li	6	30
QuadroM8L/26x/12Li/26xi	20	100
QuadroM32X	20	100
QX1000	20	100