



Epygi Configures Conferencing Capabilities for the Army Fires Center of Excellence

The Army Fires Center of Excellence Capabilities Development and Integration Cell (CDI-Cell) at Ft. Bliss, Texas, is responsible for supporting the 263rd Army Air and Missile Defense Command and its subordinate brigades and battalions. The CDI-Cell provides operations and simulation expertise, joint training coordination, networking expertise and a data-link support. All these skills are brought together to support critical Homeland

Defense (HLD) training for Army National Guard Units across the country.

Critical Features

With a small support staff of just 8 people and supported locations spread across the United States, it was time for the CDI-Cell to upgrade their cumbersome and expensive Cisco system for a simpler, more reasonably priced solution that would still



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allow for VoIP audio conference capabilities. It was critical that their new system have the conference feature with auto-dial as well as secure VoIP features that could seamlessly replace their current Cisco Call Manager Express. After investigating several different IP PBX manufacturers, Epygi was the only provider who offered all of the features required, most importantly audio conferencing for both local and remote parties. Through Epygi’s 90-day evaluation program, the CDI-Cell was able to test all of the features for free before deciding to install the Epygi QuadroM8L, which provided them with all of their requested features in addition to drastically reducing their cost.

An Easy Configuration

With the easy configuration of the QuadroM8L through the web-based Graphical User Interface, the CDI-Cell team could immediately use the desired features. Audio conferences became available with the added capability to auto-dial participants into meetings. They were also able to continue with training exercises at remote locations since the Epygi system was easy to travel with. “Epygi has provided us with a reliable, easy-to-use system which complements our fast-paced environment,” said Susan McLean,

Network Engineer at CDI-Cell in Ft. Bliss, Texas. “We were impressed with how much we were able to reduce the cost of our system without having to sacrifice features or quality.” The CDI-Cell was so impressed with the audio conferencing feature on the evaluation unit that they plan to participate in a 90-day trial on the call recording feature as well.

About Epygi Technologies

Epygi Technologies, Ltd., a worldwide provider of award-winning IP PBXs and gateways supporting small businesses to enterprise’s telephony needs, is a private U.S. company founded in 2000 and headquartered in Plano, Texas. Reliable, secure, easy to install and use, Epygi’s products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses, enhance their image, while affording the latest in telecommunications equipment. Visit us on our website, follow us on Twitter, like our page on Facebook and join our LinkedIn group.