



Epygi Provides the **Public Transport Council of Costa Rica** with the Best VoIP Solution

The **Public Transport Council of Costa Rica (CTP)** is an organization created to assume functions that the Ministry of Public Works and Transportation had traditionally developed through the Public Transportation Directorate. It began its operations by staying true to the objectives set for the team at the time it was established. It designs and optimizes public transportation systems in their different variations, regulating and supervising them, guaranteeing the satisfaction of consumers and service providers, by means of an agile and efficient public land transportation system.

CTP purchased and installed a QX2000 in the main office and nine QX50 IP PBXs in branch offices around the country, which were successfully combined with various endpoints.

A Need for Efficiency

While striving to provide the best in transportation services, CTP searched for the best in unified VoIP telecommunication systems. It chose to invest in a reliable and efficient phone network to replace their outdated phone systems. When researching the best VoIP telephony systems, CTP looked for reliable support and service, free intercompany calls and a reduction in their overall telecom costs.

CTP desired to improve its customer accuracy, maintain reliable multi-location office communication, add more than one SIP Trunk possibilities, have a Fax server and most importantly lower its high call costs; in short, all the latest features in IP phone systems. They found this in Epygi Technologies.

With the help of innovative telecommunication provider **INTEL (Instalaciones Telefónicas)**, who are Authorized Epygi Distributors, only a week was required to successfully install the products and start benefiting from Epygi's feature-rich VoIP solution.

To accommodate all the requirements of the company, a QX2000 and nine QX50s were installed and set up with about 200 IP phones, Grandstream GXP 2130, Grandstream GXP 3240 and Grandstream GXP 3275 along with 2N IP Vario Video-Intercom. The Teletax Billing software was also successfully installed.

About Consejo de Transporte Público de Costa Rica (CTP)

CTP is the institution that designs and optimizes terrestrial public transport system of Costa Rica, regulating and supervising them, guaranteeing the satisfaction and needs of the users.

About Epygi Technologies

Epygi Technologies, LLC, a worldwide provider of award-winning IP PBXs, Gateways and ecQX Cloud Services, supporting small businesses to enterprise's telephony needs, is a private US company founded in 2000 and has its headquarters in Winter Park, Florida. Reliable, secure and easy to install and use, the Epygi products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses and enhance their image while affording the latest in telecommunications equipment.