Schindler Escalates Their Phone System

Founded in Switzerland in 1874, the Schindler Group has been providing escalators and elevators to a global market for well over one hundred years. They are responsible for moving one billion people per day with their environmentally-friendly access and transit-management systems. With the development of their PORT Technology transit management system, which provides an optional visitor control station where a visitor can call the desired resident person, it became critical for them to have a reliable phone system to accompany their new product.

Before the Epygi installation, they were using a desktop USB telephone interface. It failed often, and a telephone line was necessary for every single installation. Because of this, it was pertinent that they choose a new VoIP Gateway that incorporated PBX features. It was also important that they select a high-quality, cost-effective IP Gateway that used open SIP standard.

Schindler eventually decided on installing the Epygi Quadro FXO for their Visitor Control Stations. The Epygi Quadro offers the capability to reach multiple VoIP clients. This makes the product even more cost-effective, as it can serve multiple Visitor Control stations. In addition, the Epygi Gateway connects to LAN and WAN, therefore it can be physically placed anywhere in the corporate network. "Choosing the Epygi solution for our management system has provided us with a reliable yet affordable system and has completely eliminated the need for constantly adding on additional phone lines," said Philipp Wyss, Development Engineer at Schindler. "There have been a lot of noticeable improvements in communication that we are lucky enough to now take for granted with this new installation."

About Epygi Technologies

Epygi Technologies, Ltd., a worldwide provider of award-winning IP PBXs and gateways supporting small businesses to enterprise's telephony needs, is a private U.S. company founded in 2000 and headquartered in Plano, Texas. Reliable, secure, easy to install and use, Epygi's products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses, enhance their image, while affording the latest in telecommunications equipment. Visit us on our website, follow us on Twitter, like our page on Facebook and join our Linkedin group.