



Epygi Provides University with the Best in VoIP Telephony

The Universidad Autónoma de Ciudad Juárez (UACJ) located in Chihuahua, Mexico, is a public university that prides itself on instilling values in their students by promoting cultural diversity and civic participation. As a trial run to decide which system they would implement throughout the campus, UACJ decided on an Epygi Quadro4L over an Asterisk and Avaya system because of the low total cost of ownership and numerous available features. With a student body of over 20,000, it was critical that UACJ have a reliable and economically priced phone system. In an effort to foster the

best possible education for their student body, UACJ decided to implement the QuadroM32x to serve more areas of campus after the success with the Quadro4L.

Educated on Innovation

UACJ was most interested in features such as IP phone auto provisioning, phone paging, voicemail and call statistics. Epygi's system provided an easier, more effective implementation process, thanks to the auto-configuration of the phones. These features have allowed the school to track call flow, forward voice-mails to email and turn school phones



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into a paging system for school-wide announcements. These new advantages have helped the school to become more efficient and cultivate a healthy learning environment.

Epygi’s technical support and quick installation was provided by Epygi’s certified Integrator, CETEY Ideas. “One of the best features included in the Epygi system is the straight forward, easy administration of the system which means UACJ doesn’t have to have an internal engineer dedicated solely to the Epygi system,” said Epygi’s Integrator Fernando Luna of CETEY Ideas.

Why UACJ Chose Epygi

In making this decision, pricing, support and licensing were the three most important factors to UACJ and led them to choosing an Epygi system. “Since 1973 we have made it our mission to provide our students with the best resources possible. Implementing a system that provided limitless features at an economic price made Epygi the obvious choice for UACJ,” said Martha Urbina, Telephony Director at UACJ. Based on this premise and with the success of the trial with the Quadro4L, they made an educated decision to stick with Epygi because of its price, flexibility, included features and easy installation instead of Avaya and Asterisk systems that were already installed throughout the campus.

About CETEY Ideas

CETEY Ideas was founded by a group of

telecommunications and I.T. professionals with joint experience of more than 10 years in the local market. CETEY Ideas is a company dedicated to the Mexico/U.S. Border region and is characterized by a strong focus in service and quality. It guarantees its clients a fully trained staff with up-to-date certifications in the different brands they carry and solutions they offer. CETEY Ideas specializes in the integration of IP voice and data and video networks, as well as both physical building and network security solutions. They currently provide service and solutions all along the Mexico/U.S. border region, providing networking solutions for businesses of all types and sizes.

About Epygi Technologies

Epygi Technologies, Ltd., a worldwide provider of award-winning IP PBXs and gateways supporting small businesses to enterprise’s telephony needs, is a private U.S. company founded in 2000 and headquartered in Plano, Texas. Reliable, secure, easy to install and use, Epygi’s products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses, enhance their image, while affording the latest in telecommunications equipment. Visit us on our website, follow us on Twitter, like our page on Facebook and join our LinkedIn group.



Case Study - UACJ