



QX200

With the ability to support 64 concurrent calls, the QX200 IP PBX is designed for offices with up to 200 employees. The system has four FXO ports in order to connect to the PSTN and two FXS ports for analog phones and fax machines. SIP trunking allows for the QX200 to connect directly to an ITSP with no additional equipment. The QX200 includes a firewall and SIP Intrusion Detection for optimal security. Additional E1, T1, FXO and FXS ports can easily be provided using the Epygi QX Gateways. When rack-mounted and paired with an Epygi QX Gateway, power redundancy provides added protection.

Capabilities

Analog phones	2
IP phones	24
Additional IP phones with keys	176
Total phones	202
Concurrent calls	64
FXO PSTN ports	4
Ethernet LAN port	1
Ethernet WAN port	1
Audio In port	1
Audio Out port	1
SD slot	1

Interconnection *with* QX Gateways

GATEWAYS	Recommended Number (max)
QXFXO4	16
QXISDN4	8
QXE1T1	2 (E1 mode), 3 (T1 mode)
QXFXS24	8

FEATURES

Telephony

PBX Features

- Auto Attendant with standard and customizable scenarios and call history
- Call blocking, forwarding, hold, transfer, Call Relay and call waiting
- Caller ID detection and hiding caller ID
- Voicemail system
- Voicemail notification via SMS/email
- Caller ID-based voicemail profile
- Call park, call pickup, multicast paging, intercom
- Distinctive ringing
- Speed dial, global speed dialing
- Many Extension Ringing, Call hunting
- Receptionist
- Call Park with Paging
- Call Park on Auto Attendant
- Call back from Auto Attendant
- Emergency Call Alert
- Hold music
- Call history with archiving
- Do Not Disturb
- Global speed dial
- Find Me / Follow Me
- Unified Messaging
- Three-way conferencing
- Hotline Service
- G3 fax support: T.38 and clear channel fax
- Universal Extension Recordings
- Busy auto redial
- Directory assistance, Dial by Name
- Phone Book
- Dial plans (call routing), time of day routing
- Scheduling, Day/Night Switching
- Alarm
- Dial & Announce (D&A)
- Class of Service
- Call queue
- Hot Desking
- Parent-Child extension configuration
- Local Authentication for making call
- PIN code Barring
- Calling Cost Control*
- Redundancy*
- Automatic Call Distribution (ACD)*
- Epygi ACD Console (EAC)*
- Epygi Automatic Outbound Calling (AOC)*
- CRM Integration*
- Call Recording (20 ports)*
- Barge-In*
- Conference Server*
- Audio (32 ports) / Video (16 ports)
- iQall Advanced Features*
- eQall Softphone*
- eQall Receptionist Console*

PC-Based Applications

- Desktop Communication Console (DCC)*
- QX-Quadro Configuration Console (QCC)
- Epygi Media Streamer (EMS)
- Epygi Hotel Console (EHC)*
- Auto Dialer*

Voice and Video Features

Voice Coding:
G.711, G.726 (16, 24, 32, 40 Kbps), G.729A, iLBC (13,33 kbit/s, 15,2 kbit/s), VAD, CNG, G.168 echo cancellation, G.722 and G.722.1 pass-through point-to-point HD call, OPUS

Video Coding:
H.263, H.263+ and H.264 pass-through point-to-point video call

VoIP Encryption:
SRTP

VoIP Signaling:
SIP v2, SIP/TLS

DTMF:

In band & out of band signaling support

VoIP Data and Signaling Protocols

ITU-T G.711, G.726, G.729 Annex A, G.168-2000, 2002, Q.23, Q.24;
IETF RFC 3951- iLBC;
Telcordia (Bellcore) GR.506, GR.181;
ETS_300 659_1,2,3;
SIP, SIP/TLS (RFCs: 2246, 3261, 3263, 3265, 3311, 3323, 3428, 3515, 3578, 3581, 3842, 3856, 3863, 3891, 3892, 4028, 4235)
SDP (RFC: 2327, 4568)
RTP/SRTP (RFCs: 1889, 1890, 3389, 3550, 3551, 3555, 3711, 4733, 3952)
Fax over IP (ITU-T: T4, T30, T38, V17, V21, V27 ter, V29)

POTS Signaling

Loop start
FSK and DTMF caller ID support
FSK message waiting indicator support

Connectivity

Physical interfaces

Premise connections:
2 FXS short-loop FXS ports (RJ-11)
1 LAN Ethernet 10/100 BASE-T port (RJ-45)

Uplink connections:

4 FXO ports to the central office (RJ11)
1 WAN Ethernet 10/100 BASE-T (RJ45)

Audio port connections:

Line-in/line-out (line-in signal level - 0.5V RMS, Line-out R_{load} - 600Ohm to 10K Ohm)

Phones

IP phones:
24 IP phones by default
176 additional IP phones may be added with feature keys
All IP phones can be connected both from LAN or WAN side or as remote extensions
Auto provisioning support for all IP phones from selected manufacturers
PnP configuration support for the most of IP phones from selected manufacturers
Auto configuration using OpenVPN service for some of selected IP phones

Analog phones:

2 analog phones (or other analog devices) to connect via FXS ports

Auto Attendants and virtual extensions

Auto Attendants:

Up to 400 Auto Attendants can be added

Virtual extensions:

Up to 400 virtual extensions can be added**

System Capacity

Up to 64 simultaneous VoIP calls with external parties
Unlimited station-to-station calling for IP phones
Four analog PSTN calls with external parties

Memory Storage

SD card

Network

STUN/Network Address Translation (NAT) traversal (RFC 3489)
IPSec VPN with 3DES and AES encryption in tunnel mode (RFCs: 2402, 2406, 2409)
Automatic Internet Key Exchange (IKE) keying support
PPTP VPN, L2TP VPN

Firewall security via:

- Intrusion Detection System (IDS)
- Network Address Translation (NAT)
- Policy and service-based filtering
- Stateful inspection firewall
- SIP Intrusion Detection System (SIP IDS)
- DHCP server on the LAN side
- DHCP client on the WAN side
- DNS server with forwarding functionality
- Simple Network Time Protocol (SNTP) server/client for computer clock synchronization
- PPPoE connection to the ISP with PAP/MS CHAP authentication
- IP DIFFSERV for QoS
- SIP tunneling
- Virtual LAN (VLAN/IEEE 802.1Q)
- Mail client to send voice and fax messages as email attachments (.wav and .tif/.pdf respectively) and system notifications
- DNS (DYNDNS) support with third party
- NAT/router with port forwarding and port translation

System

Management

- Multilingual web interface accessible from LAN and WAN (HTTP/HTTPS)
- Password control
- User rights management
- Remote diagnostics and software upgrade
- VoIP Carrier Wizard
- Download/restore configuration
- Legible and editable configuration files
- Auto configuration of IP phones via TFTP and HTTP
- SNMP monitoring and configuration
- Third Party Call Control (3PCC) XML RPC*
- Reset button with factory reset option
- Extension status watching (with DCC)
- Custom language pack
- System event notification via SMS/email
- Emergency recovery

Diagnostics/Testing

- System Status LED
- Remote testing
- FXO and network diagnostics
- Security diagnostics
- System logs, SIP IDS logs
- Call capture

Billing and Statistics

- Radius Client (RFCs: 2865, 2866), Call Detail Records (CDR)

Environmental

Physical Dimensions

Rack-mountable devices:

Measurements:

8.0" x 4.0" x 1.6" (20.5 x 10.5 x 4.0 cm)

Weight:

1.28 lbs. (580 g)

Conditions

Operating temperature:

41°F - 104°F (5°C - 40°C)

Storage temperature:

41°F - 140°F (5°C - 60°C)

Non-condensing humidity:

5% - 90%

Powering Options

- Input: 85-264VAC, 47-63Hz, AC
- Auxiliary output power: 12.0VDC, 0.6A (max)

Power Consumption

2.8W (idle), 6.7W (max)

* Requires a software license key

** The total number of extensions used for IP phones, analog phones, Auto Attendants and virtual extensions can not exceed 400.