Epygi Cloud QX Service (ecQX) - Affordable, Flexible, Robust

Epygi Cloud QX Service (ecQX) is a **Unified Communications Solution** in the **CLOUD**. It is simply a cloud-based hosted IP PBX that will enable companies to replace their on-premise phone system with a more flexible and affordable CLOUD solution in no time. It is a PBX platform that can be used with any type of SIP phone at the customer premise and a SIP trunk connection to the PSTN using any carrier. Redundancy is an inherent service that is implemented by an automatic fail-over to reduce the downtime of the instance to a couple of minutes in case of hardware or network failures.

The move to a cloud-based solution is easily doable with the ecQX's auto-provisioning feature that allows companies to configure their phones easily. Moreover, for some IP phones, the ecQX supports remote provisioning through a VPN tunnel, which bypasses all the NAT-related problems, ensuring reliable two-way communication. Analog phones using an Epygi QXFXS24 Gateway can also be provisioned remotely through the VPN.

ecQX gives you the choice of hosting the ISO image at your data center or having it hosted by us on our systems, unlike some other products out there that restrict your hosting options.

All ecQX services are offered based on a monthly subscription per extension. The maximum number of extensions is three thousand. With each extension Epygi provides one free eQall license. Epygi makes it easy and affordable to sign up by offering services without any long-term obligations, contracts, or sign-up fees. The customer has the flexibility of paying per month and can cancel it at any time if desired. A variety of other advanced features can be obtained for an extra monthly fee, such as additional Audio Conference participants, additional Extensions, Call Recording, eQall Receptionist Console, Customer Relationship Management (CRM) integration, and Call Center features.

ecQX is sold to integrators and resellers directly and not to end users. It comes with direct Epygi technical support through our portal. For each customer, an instance of the ecQX is ordered, and other additional options can also be added to the shopping cart if desired.

Ordering is very easy through our portal. Once ready, you will check out and make your payment via PAYPAL. Payments will be automatically charged per month to the PAYPAL account tied to the user on the Epygi portal.

Epygi Cloud Monitoring service (ecMON) is an additional tool included in the ecQX service subscription and provides the ability to monitor over seventy different events on the ecQX and report them to the system administrator.

ecMON would help you:

- Monitor both cloud and on-premise PBX systems
- Set alarms for over 70 events of the QX or ecQX PBX system, including bad quality call reports
- Save/restore and upload/download the configuration from QX systems to the cloud and your PC
- Maintain software versions on QX systems
- Verify QX that systems are active, view uptime and registered endpoints
- See graphical data on CPU and concurrent call activity
- Remotely access the GUI of the QX device and the endpoints registered to the same device
- Upload the selected configuration backup file and restore it on the selected QXs, or groups of QXs at once.
- Uploads the selected firmware file and install it on the selected QXs, or groups of QXs at once.

Our ecQX has many advantages over other cloud-based solutions. It offers enhanced functionality to any type of business, from an SMB to a large enterprise. It is the result of many years of Epygi experience in the market, obtained by offering the Quadro and QX embedded devices for on-premise installation. By combining ecQX with our QX on-premise solutions, Epygi provides you with the best of both worlds.