



Hospitality Solution: Enhance Guest Experience, Improve Staff Productivity

Epygi's hotel solution, featuring its award-winning QX products and a range of valuable features, is designed specifically for small and mid-sized hotels. It enhances operational efficiency and improves guest experiences through reliable, scalable, and feature-rich communication systems. These initiatives can be done through:

- QX IP PBX(s) as the main platform
- CHAR/FLAvoice is used to connect to any PMS SW in the market (offered through 3rd party) and is practical for large hotels.
- QXFXS24 gateway to tie the hotel's room analog phones to VoIP
- Hotel Phones, IP or analog, interoperable with Epygi QXs
- Door access control devices and security cameras (offered through 3rd party)

More hotels and those in the hospitality industry are opting to adopt the newly offered VoIP communication solutions which can not only expedite the day-to-day hotel operations but also would ensure high-quality guest experience. With the range of reliable services offered and its flexibility to be tailored to hotels of varying sizes, Epygi's hospitality solution:

- Deploy IP phones in reception, service areas, and administrative functions
- Use cost-effective analog phones in guest rooms
- Manage room phone features such as voicemail, wake-up calls, and billing
- Implement wireless DECT phones for on-the-go staff communication
- Use phones to control door access and integrate with security systems
- Monitor and interact through surveillance cameras using phone systems
- Send notifications to guests with a flexible paging system
- Enable click-to-dial functionality on your website for easy customer service access

Every industry, including hospitality, is shaped by rapid technological advancements, and staying competitive requires embracing the latest communications technology. In the hospitality sector, delivering exceptional customer service relies on adopting cutting-edge solutions. With over 20 years of expertise in telecommunications, Epygi is equipped to help you excel and stay ahead of the competition, ensuring you always remain at the forefront of industry innovation.