



Epygi Softphone Application - uQall Make and Receive VoIP Calls

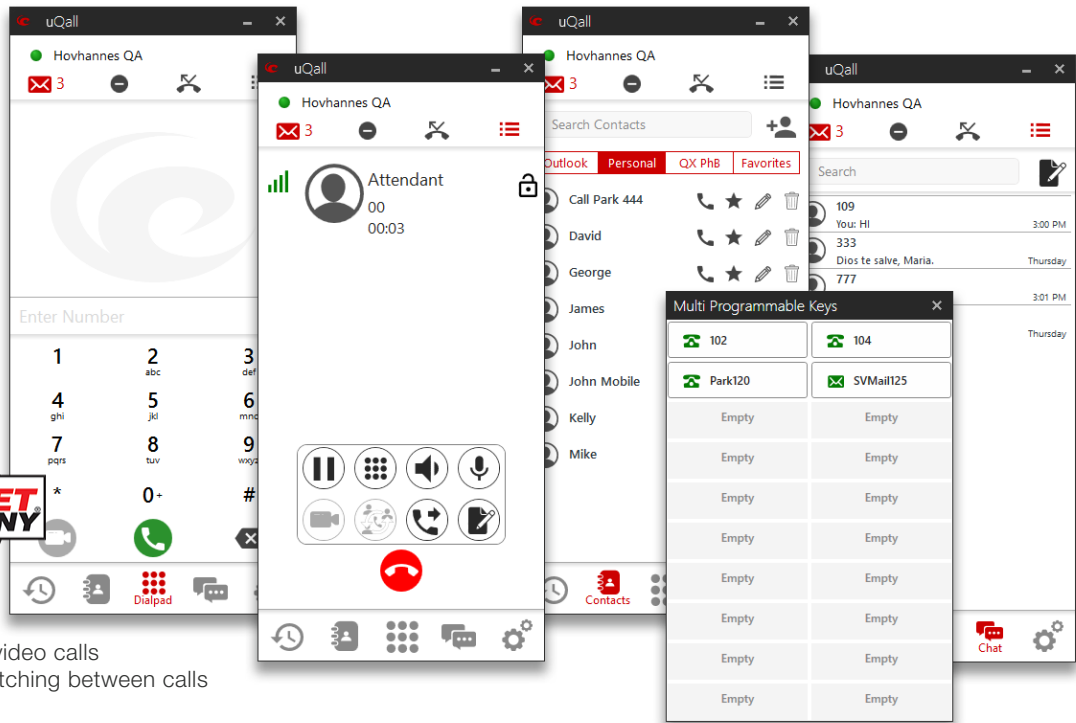
uQall, an award-winning softphone developed by Epygi and formerly known as eQall, serves as a comprehensive, cost-effective replacement for physical desk phones by bringing full PBX functionality directly to your digital devices. It is compatible with Microsoft Windows and mobile devices using Android and iOS. In 2020, it received recognition for Industry Innovation, earning Epygi the prestigious INTERNET TELEPHONY Product of the Year Award. uQall easily installs on desktop PCs, laptops, and smartphones, using the internet for VoIP calls directly from your chosen device. With its user-friendly interface, it functions just like Epygi's supported full-featured desk phones.

Designed exclusively for QX/UC IP PBX appliances and the cloud-based ecQX system, uQall registers as a standard system extension upon license activation. This eliminates the need for expensive hardware investments and physical SIP phones, giving you the ultimate flexibility to change offices, work remotely, or travel without losing connectivity.

By choosing uQall, you unlock a multitude of enterprise-grade advantages beyond basic telephony. Users benefit from instant, QR code-based automatic provisioning, automatic QX interface connection, and seamless network transitions when switching from local to public networks. Additionally, the platform integrates diverse contact directories, simple voicemail access, call history tracking, and embedded chat or SMS capabilities. With every call record automatically saved and exciting updates on our roadmap, uQall is your gateway to the future of unified communication.

uQall Features

- Automatic provisioning after scanning the QR code generated on QX
- Automatic detection of the IP address for connecting to QX (LAN IP, WAN IP, external router public IP, etc.)
- "Symmetric" SIP/RTP for NAT traversal when uQall is located behind the NAT
- Using SIP proxy for connecting uQall with QX, which allows to open only selected ports for SIP on QX firewall
- Supports registration of up to 8 SIP accounts on the same or different QX systems
- In-call call quality indicator
- Audio Codecs: G.711a/u law, G.722, OPUS, G.729, iLBC
- Video Codecs: H.264
- Auto answer
- Presence status
- Separate ringing device selection



- Basic voice and video calls
- Call hold and switching between calls
- Call history
- Blind and Consultative Call Transfer
- Call Park
- 3-Way Conference
- Embedded chat, SMS/WhatsApp Messaging
- Voice mail indicator: It not only notifies you of new voicemails but also offers the convenience of one-click access to your mailbox and all shared voice mailboxes.
- Call Forwarding Indicates unconditional call forwarding status and allows easy toggling.
- Call Recording indicator to show the call recording status and allow to toggle it on/off*
- SW version check and update
- Windows notification on call end, including the call termination time, called destination, call duration
- Up to 20 Multi Programmable Keys for the following:
 - Watching dialog status of extension: in active call, ringing, idle
 - Presence status of extension: on-line, off-line, away, etc.
 - Call back
 - Call block
 - Line info
 - Speed dial
 - Call Park
 - ACD agent login/logout
 - Shared voice mail
 - Toggle day/night schedule
- Receptionist Console for the following:
 - Show the status of up to 125 watched extensions (ringing, talking)
 - Call to the watched extensions
 - Leave voice mails to the mailboxes for watched extensions
 - Transfer calls to the watched extensions
 - Intercept the calls to the watched extensions
- Multiple contact lists:
 - MS Outlook contact list
 - uQall's own contact list
 - QX contact list (QX phone book)
 - Favorites contact list populated from the above listed contact lists
- Messaging (including in-call messaging)
- Group messaging
- Secure Communications (TLS, SRTP)

* Will be available in the future.

Without a doubt, integrating Epygi's uQall softphone into your VoIP solution promises to be an exceptional enhancement. Whether you're drawn to its array of benefits, the convenience it offers, or the cost-saving potential, uQall is designed to cater to the evolving requirements of your expanding business.