



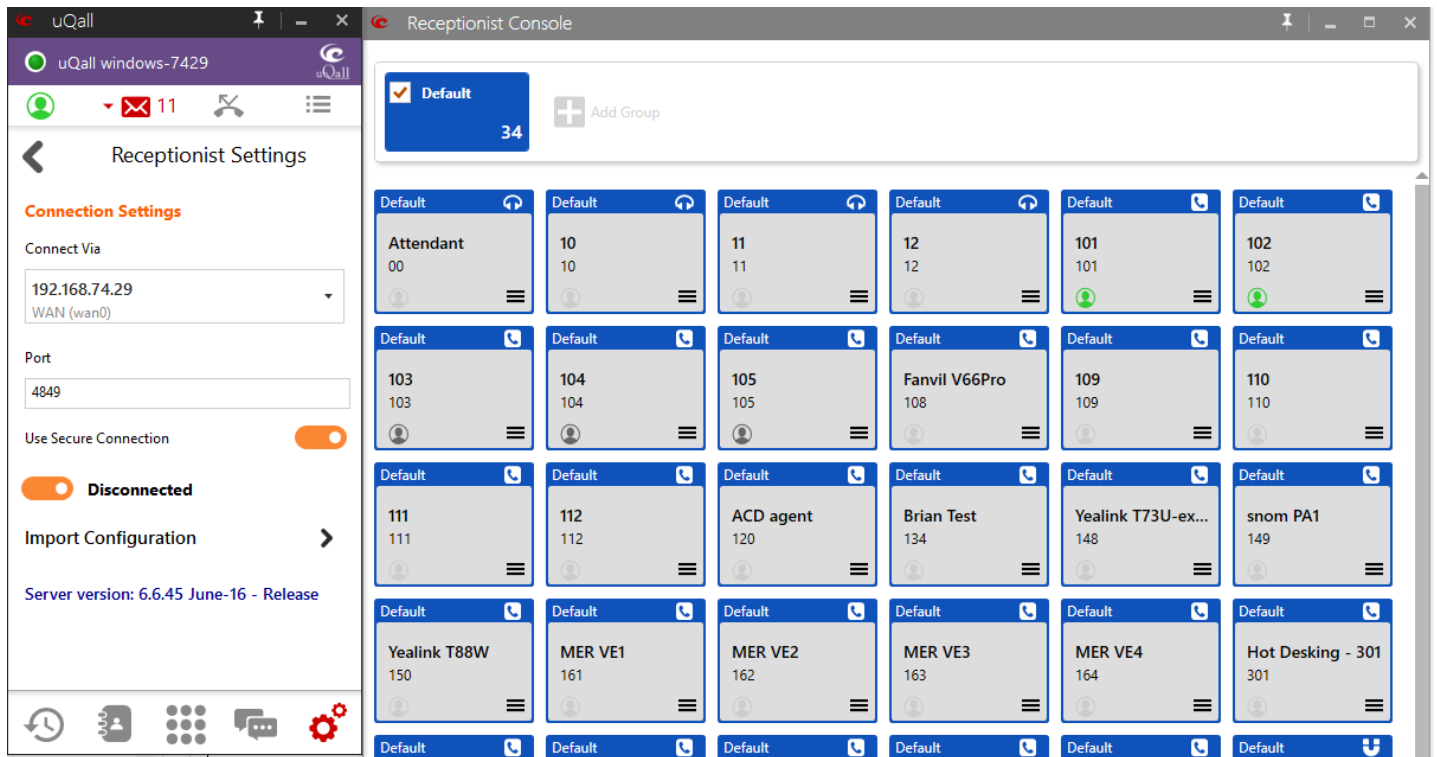
Epygi uQall Receptionist Console: Complete Visibility for Smarter Call Management

uQall, formerly known as eQall, is Epygi's award-winning softphone available for Microsoft Windows and for mobile devices using Android and iOS. It can be easily installed on desktop PCs, laptops, and smartphones, enabling VoIP calls directly via the internet from any device, whether you're using your computer or smartphone. With its user-friendly interface, uQall delivers an intuitive experience that closely mirrors the functionality of Epygi's full-featured desk phones.

The Windows version of uQall features the Receptionist Console, a graphical user interface thoughtfully designed to monitor the status of up to 125 selected extensions on the QX system.

Through the Receptionist Console, users can track the real-time call status of individual extensions, whether they are ringing or currently engaged in a call. It also provides clear insights into presence status, indicating if a user is online, offline, away, or in "Do Not Disturb" mode. This comprehensive visibility greatly simplifies standard call-handling procedures.

For instance, when initiating call transfers or setting up conference calls with monitored extensions, the receptionist can instantly view the status of each line. This allows them to make informed decisions before proceeding with an action. Furthermore, the Receptionist Console supports grouping extensions by department for quicker identification and better management. For added convenience, the configuration for all monitored extensions can be exported, saved, and easily imported back into the same or another uQall extension.



Receptionist Console offers the following capabilities:

- Place calls to the watched extension
- Intercept calls directed to the watched extension
- Leave voice messages in the watched extension's mailbox
- Perform blind transfers to the watched extension
- Execute consultative transfers to the watched extension
- Monitor call and phone presence statuses for the watched extension